

Community Engagement

Position Statement

Introduction

yourtown is committed to providing innovative and effective programs and services that support young people and their families, especially those who are marginalised and without voice.

We recognise the importance of responsible community engagement and believe community engagement practices, both face to face and virtual, should at all times align with our mission and values.

yourtown's Position

In order to make a valuable contribution within communities, engagement is undertaken through formal and informal processes and is primarily focussed on the development and delivery of services. yourtown seeks to engage community members through informal discussions, group meetings, and information sessions/presentations and through consultation either collectively or individually.

It is recognised that in some instances a collaborative approach is the best way to maximise benefits and as such yourtown will form partnerships and alliances to ensure the effective delivery of services and programs.

yourtown shares information that promotes positive individual and community development but at all times protects the privacy of clients.