



### 1. Pre-Order Conditions of entry

- 1.1 To enter **yourtown Prize Home Draw 530** during pre-order allocation, a person must either purchase one or more tickets in the Draw and correctly complete the details required on the pre-order ticket form, or by contacting our Customer Experience team on 1800 555 079.
- 1.2 The pre-order allocation period commences at 12.01am Qld time on Friday 25 August 2023 and expires at 11.59pm Qld time on Thursday 7 September 2023. yourtown reserves the right to change the close date of the pre-order at its discretion.
- 1.3 Art Union prizes must be transferred to the person or persons named on the ticket at the time of purchase. For example: any prize home will be registered in the name of the person or persons named on the ticket and no other person. A person purchasing a ticket, whether for themselves or someone else, is deemed to have agreed to and accepted these Terms and Conditions so far as they apply to purchasers of tickets.
- 1.4 For online purchases, a person nominates themselves as entrant in the Draw by establishing an online account in their name, or in the names of themselves and another person and using that account to purchase a ticket.
- 1.5 Entry in the Art Union is open to Australian and overseas residents who are at least 18 years old who are not ineligible for entry. The following persons are ineligible for entry in the Art Union - Members of the yourtown Board of Directors, Executive Management, any persons engaged in the draw process, all yourtown Information and Technology staff, and the immediate family of those detailed, are not eligible to enter.
- 1.6 Overseas non-Australian citizens or residents must check in their own country that there are no restrictions on them purchasing a ticket in the draw or accepting the prizes offered as part of the lottery.
- 1.7 You may not enter the Art Union in the name of a corporate entity, a trust, a self-managed superannuation fund or other fund, an unincorporated association or a syndicate.
- 1.8 We reserve the right to disqualify entries in the event of non-compliance with the Terms and Conditions.

### 2. Tickets

- 2.1 Your pre-order tickets for **yourtown Prize Home Draw 530** will be processed for payment on or after Friday, 8<sup>th</sup> September 2023.
- 2.2 For existing customers you agree to complete the payment process using the default payment details of direct debit or nominated bank details on record when submitting your pre-order request.
- 2.3 All new customers agree to allow a **yourtown** Customer Experience team member to contact them by phone after their pre-order has been submitted to supply their payment details prior to the 9<sup>th</sup> of September 2023.
- 2.4 Ticket/s will be issued by your preferred delivery means after successful payment transaction from your nominated payment method.

### Terms & Conditions



- 2.5 Once a ticket has been issued, the details associated with that ticket (including your name and address) cannot be amended or updated, however a ticket may be cancelled, and a new ticket issued with amended or updated details if you request us to do so before the closing date of the Draw.
- 2.6 Tickets are numbered consecutively within the permitted ticket range, however tickets within multiple batches may not be numbered consecutively.

### 3. Privacy and Data Collection

- 3.1. **yourtown** will collect information of members and non-members. The purpose for collecting your personal information is to enable **yourtown** to draw and notify the promotion Winners
- 3.2. Your personal information is not sent overseas and is used only by **yourtown** for the purposes identified above
- 3.3. To view our Privacy Policy, visit [yourtown.com.au](http://yourtown.com.au) or in Australia call 1800 500 101 or from overseas call +61 7 3368 3399 to request a copy.
- 3.4. If you no longer wish to receive any communication from **yourtown**, please email [support@yourtown.com.au](mailto:support@yourtown.com.au) or call 1800 500 101 or +61 3368 3399 from NZ/International

### 4. Responsible Gaming

- 4.1. For information on how to play responsibly call Gambling Helpline 1800 858 858 (Aust) or online at <https://gamblinghelponline.org.au>