

## position statement duty of care

| Document Number | POS-1285                     | Approval Date | 26 Oct 23 |
|-----------------|------------------------------|---------------|-----------|
| Approved by     | yourtown Board of Executives | Review Date   | 26 Oct 26 |
| Document owner  | Client Services              |               |           |
| Applies to      | All yourtown                 |               |           |

## introduction

**yourtown** is committed to providing safe and innovative quality programs and services that support children, young people, adults at risk and their families.

**yourtown** acknowledges that we have a duty of care to our team members, clients, supporters and stakeholders and, at all times, must take reasonable care when carrying out our activities.

## yourtown's position

**yourtown** will adhere to good governance principles and ensure that due care and diligence is applied to decision making across the organisation. At all times, team members are required to act ethically, responsibly and with a high level of accountability.

We will always support clients who are victims of abuse, harm or at risk of harm and comply with state and territory mandatory reporting requirements. During their participation in **yourtown** programs and services, clients' safety, welfare, and wellbeing will be the highest priority of team members.

**yourtown** will ensure that our activities are designed to prevent harm, promote safety, and self-advocacy to all team members, clients, third-party providers, visitors, and the general public.

We acknowledge the importance of dignity of choice and, will always seek to enable individuals the right to self-determination.

We will ensure that our team members are appropriately skilled, qualified, and screened in accordance with state, territory, and federal requirements.

## document review details

| Review Details   | Review Date | Revision |
|--|-------------|----------|
| Revised to align with SiPPP and new <b>yourtown</b> branding and language. | 15/2/2023   | 1        |

| duty of care  | DN: | POS-1285     |
|---|-----|--------------|
| COMPANY CONFIDENTIAL Correct when printed from the Document Portal. Printed documents are uncontrolled. |     | Page: 1 of 1 |