



position statement

ethical use of artificial intelligence

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Applies to	All yourtown		

introduction

yourtown is committed to providing innovative quality programs and services that support young people and their families, especially those who are marginalised and without voice.

At **yourtown**, we believe in the transformative potential of Artificial Intelligence (AI) to enhance the way we support children, young people, and families. We are committed to leveraging AI to advance our mission—empowering young people to realise their potential, while upholding the highest standards of ethics, safety, and care.

purposeful innovation

yourtown sees the use of AI not as a replacement for human connection but as a tool to enhance it. Our goal is to use AI as a catalyst for innovation, improving service delivery, operational efficiency, and optimising access pathways to support.

ethical foundations

We are committed to the ethical and responsible use of AI. This includes:

- Ensuring transparency about how AI is used in our services
- Seeking guidance from external experts on new and emerging AI use cases
- Avoiding harm by critically assessing the limitations, biases, and risks associated with AI tools
- Upholding informed consent, particularly when working with children and vulnerable populations
- Ensuring highly credible source materials are used to inform AI
- Inclusion of young people/service users in the co design of service initiatives

data privacy and security

We prioritise the protection of personal and sensitive information. All AI tools must comply with **yourtown's** data governance frameworks and relevant privacy legislation. We are purposeful regarding where and how data is stored, processed, and accessed, and are vigilant in the monitoring of such.

human oversight and professional practice

yourtown team members are trained to understand the capabilities and limitations of AI, and to integrate it into their ways of working without compromising professional judgement, ethical standards or alignment to the **yourtown** brand and mission.

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environmental and social responsibility

We acknowledge AI technologies require the consumption of energy resources, and we are committed to contributing to ways by which to offset.

We also recognise the broader societal implications of AI and advocate for its use in ways that promote equity, inclusion, and wellbeing.

continuous learning and governance

yourtown will continue to monitor developments in AI and update our practices accordingly. We will engage in ongoing consultation with internal stakeholders, our service users and external partners to ensure our approach remains current, ethical, and aligned with our values.

AI governance

yourtown commits to continuous improvement regarding our position on AI through a process of monitoring updates from industry standards and legislative governance, and through periodic reviews.

The **yourtown** Board's Digital Technology Committee provides oversight for the AI strategy and ethical alignment to this organisational position, however other Board Committee's will also play an active role in ensuring the use of the AI is in line with **yourtown's** position.

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