

Information Technology and Security

Position Statement

Introduction

yourtown is committed to providing innovative quality programs and services that support young people and their families, especially those who are marginalised and without voice.

We recognise the vital role information technology plays in providing an efficient and effective service to our people, clients, supporters and stakeholders. We also recognise the need to ensure that the information we collect and store using technology is handled and secured complying with all relevant statutory, contractual and industry standards.

yourtown's Position

yourtown will ensure that our information and communication technology (ICT) is responsibly managed, secured, resourced and supported.

We will ensure that the management of our ICT is carried out by authorised, screened and competent personnel or agents.

We will take appropriate measures to ensure that our ICT is monitored and secured with the aim of:

- Protecting the privacy of our people, clients, supporters and stakeholders
- Preventing unauthorised access, damage, or corruption of our ICT facilities including any information stored or transmitted using those facilities
- Ensuring that where possible our people, clients, supporters and stakeholders are not exposed to inappropriate or harmful material
- Ensuring that our ICT facilities are used in a manner consistent with the all relevant yourtown policies.

At all times yourtown and its personnel or approved agents will use ICT in an ethical and responsible manner.