

# NEW SOUTH WALES



our impact

2024

## NEW SOUTH WALES

## AUSTRALIA

### 1 Responses by counsellors

43,254; 33%

133,386

### 2 Counselling sessions

21,424

74,660

### 3 Contacts outside regular working hours

22,775

92,677

### 4 Crisis/Safety interventions

1,230

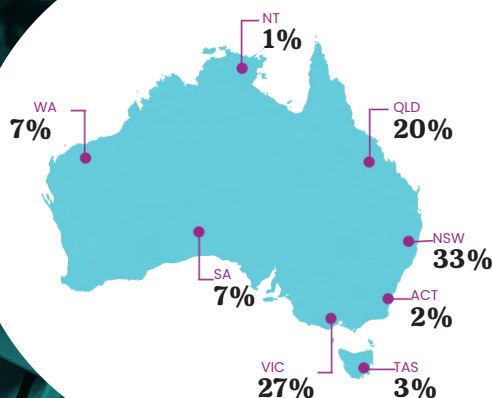
4,632

### 5 Students in Kids Helpline @ School sessions

28,102

167,187

## locality



NSW AUS

Major Cities



Inner Regional

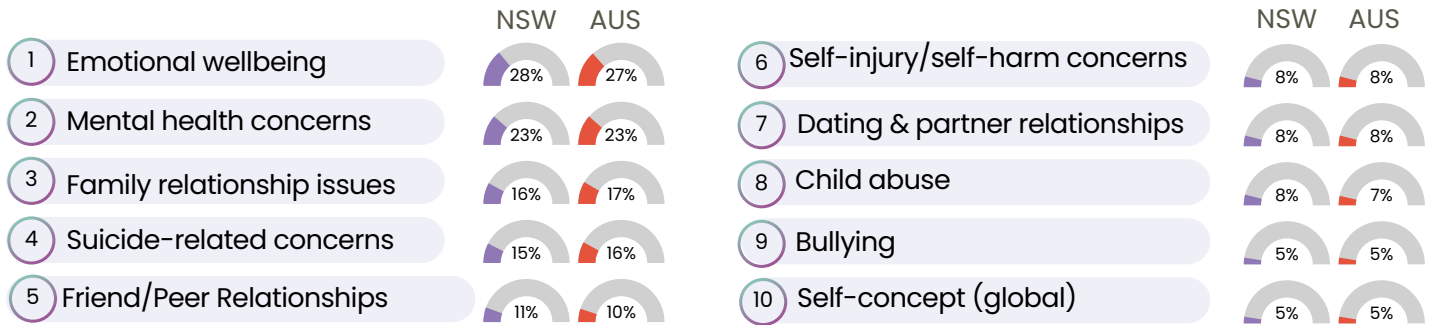


Outer Regional  
Remote

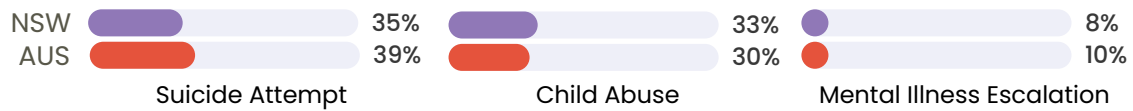


# Kids Helpline's impact in New South Wales

## top concerns for young people

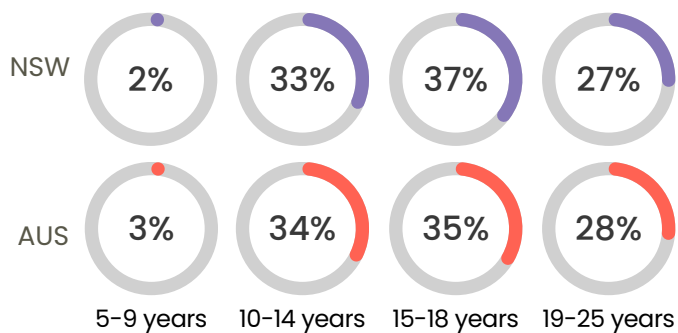


## top crisis response contacts

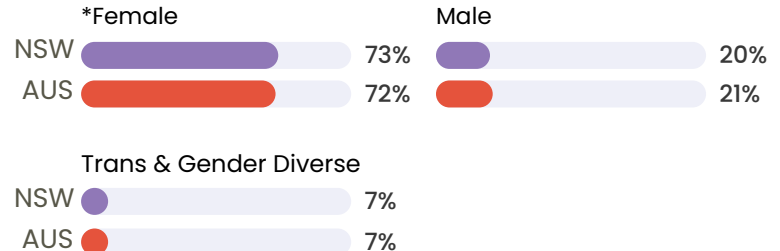


Crisis responses includes contacts where counsellors engage with external services (e.g. police, ambulance, domestic and family services, homeless shelters etc.) to assist young people who have experienced harm or who they believe are at risk of harm.

## ages of young people we helped

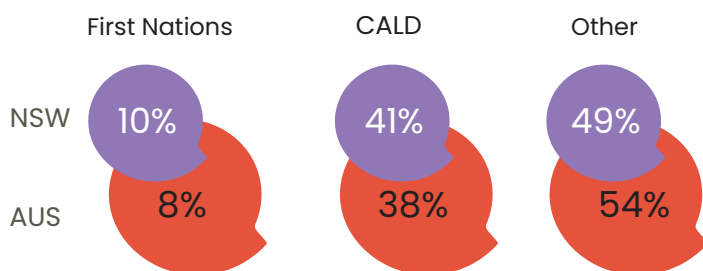


## gender identification



\*It should be noted that Kids Helpline data strongly indicates that females are more likely to reach out for help and this may not necessarily reflect that more females are experiencing crisis.

## cultural background



## how young people reach out

