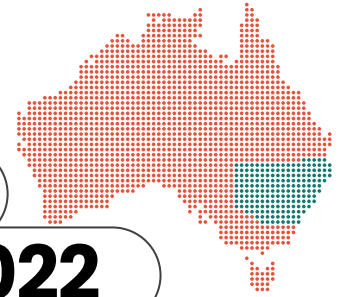


NEW SOUTH WALES



our impact

2022

NSW

AUSTRALIA

1 Responses by counsellors

46,000; 32%

145,000; 100%

2 Counselling sessions

21,000; 25%

83,000; 100%

3 Contacts outside regular working hours*

20,000; 23%

87,000; 100%

4 Duty of care actions

1,300; 26%

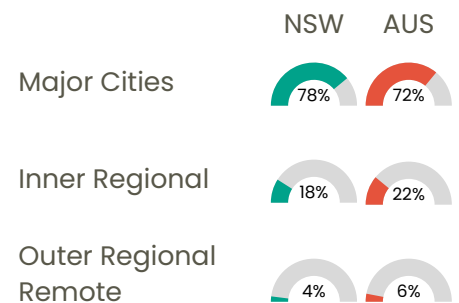
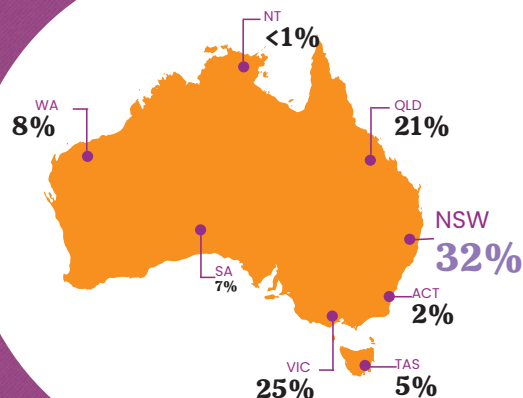
5,000; 100%

5 Primary school children in Kids Helpline @ School sessions

20,000; 41%

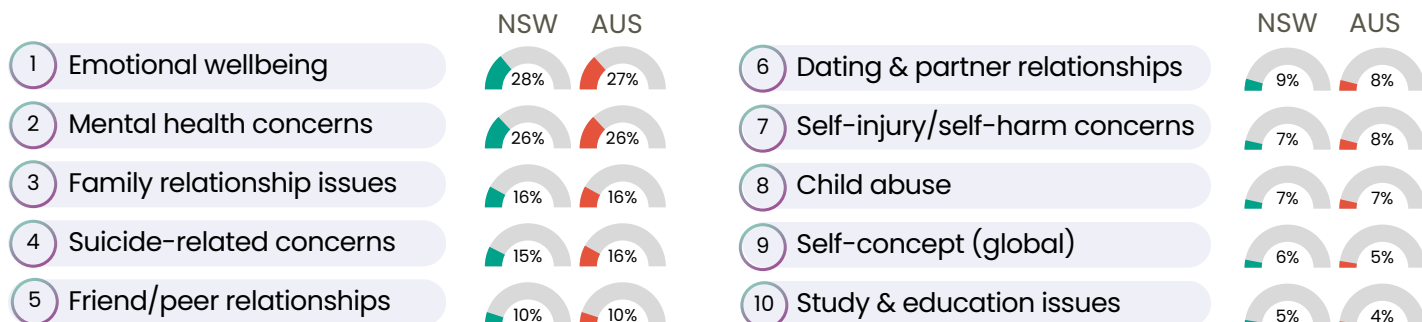
48,000; 100%

locality



Kids Helpline's impact in New South Wales

top concerns for young people

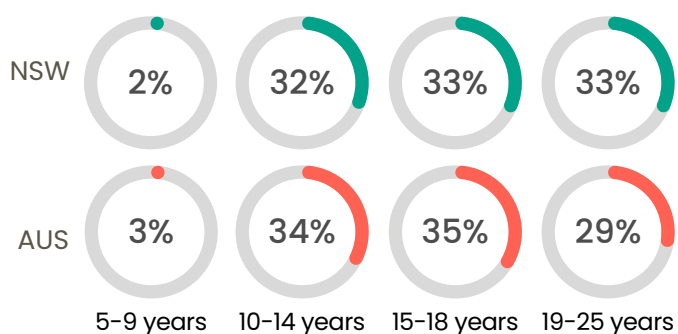


top duty of care concerns

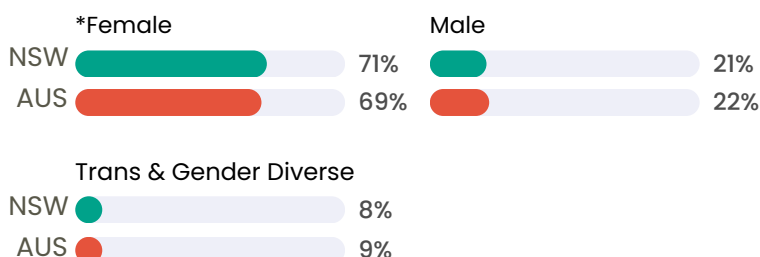


Duty of Care includes contacts where counsellors engage with external services (e.g. police, ambulance, domestic and family services, homeless shelters etc.) to assist young people who have experienced harm or who they believe are at risk of harm.

ages of young people we helped

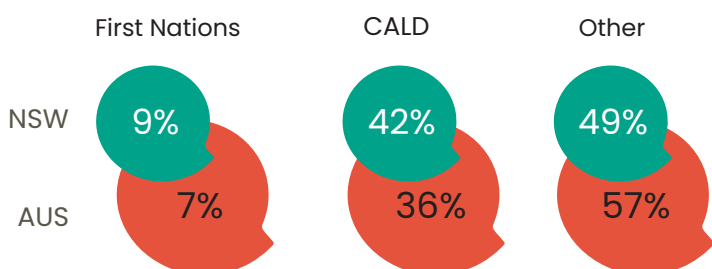


gender identification



*It should be noted that Kids Helpline data strongly indicates that females are more likely to reach out for help and this may not necessarily reflect that more females are experiencing crisis.

cultural background



how young people reach out

