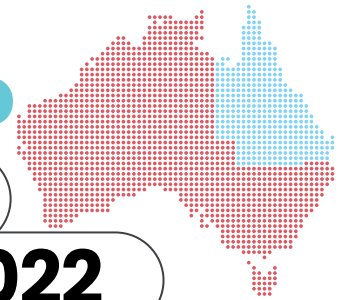


# QUEENSLAND

## our impact

### 2022



#### QLD

#### AUSTRALIA

#### 1 Responses by counsellors

30,000; 21%

145,000; 100%

#### 2 Counselling sessions

14,000; 16%

83,000; 100%

#### 3 Contacts outside regular working hours\*

13,000; 15%

87,000; 100%

#### 4 Duty of care actions

1,000; 22%

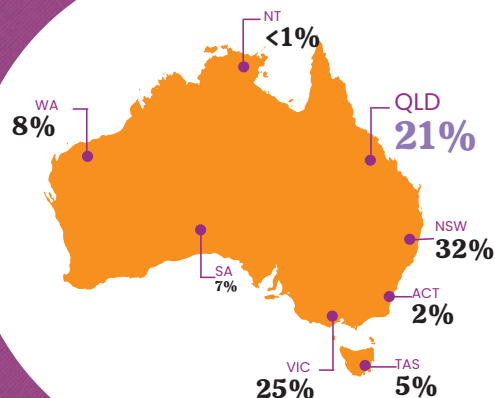
5,000; 100%

#### 5 Primary school children in KHL @ School sessions

7,000; 14%

48,000; 100%

#### locality



QLD AUS

#### Major Cities



#### Inner Regional

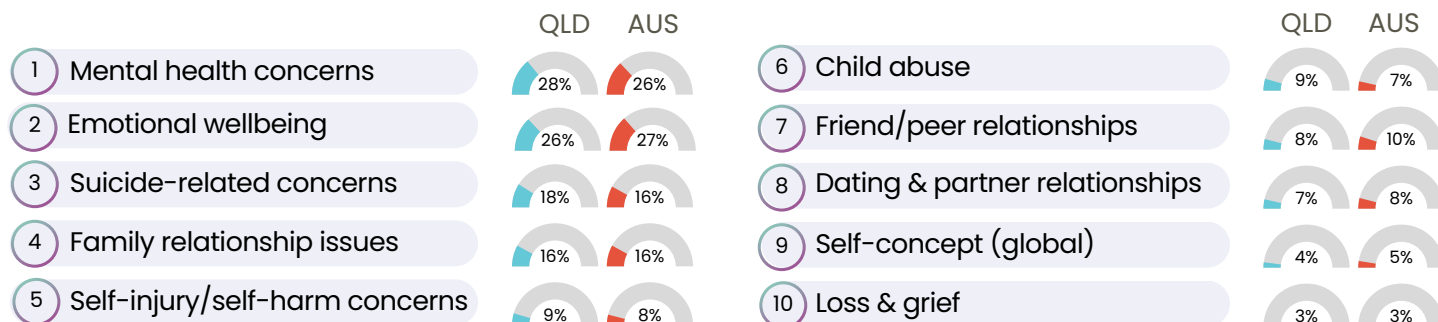


#### Outer Regional Remote



# Kids Helpline's impact in Queensland

## top concerns for young people

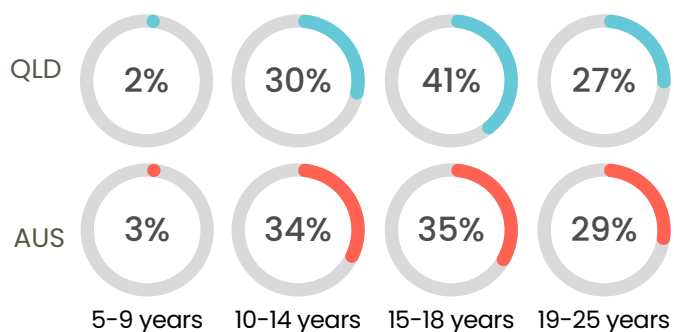


## top duty of care concerns

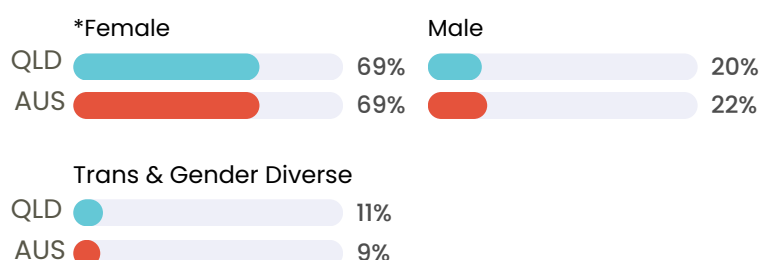


Duty of Care includes contacts where counsellors engage with external services (e.g. police, ambulance, domestic and family services, homeless shelters etc.) to assist young people who have experienced harm or who they believe are at risk of harm.

## ages of young people we helped

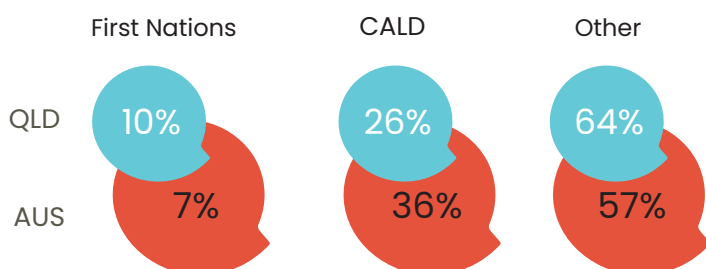


## gender identification



\*It should be noted that Kids Helpline data strongly indicates that females are more likely to reach out for help and this may not necessarily reflect that more females are experiencing crisis.

## cultural background



## how young people reach out

