Kids Helpline announces a new mobile app that makes mental health help more accessible and relevant for young people regardless of their location

yourtown today unveiled mental health technology that makes it dramatically easier and faster for teenagers and young people to access evidence based wellness resources at their fingertips through the ‘niggle by Kids Helpline’ mobile app.

“Today I can announce that yourtown collaborated with QUT to create a research-driven app to allow young people to identify any mental health concern or ‘niggle’. Hundreds of built in resources and guided strategies on the free niggle app assists them to address those issues,” said yourtown Chief Executive Officer Tracy Adams.

“I’m excited that the new ‘niggle by Kids Helpline’ mobile app can work either in conjunction with Kids Helpline’s existing services or can be used as a stand-alone option providing trusted evidence-based resources to a potential new audience of young people who may not have previously sought help through traditional means,” said Ms Adams.

“niggle by Kids Helpline is a wellbeing toolkit that promotes self-help using the full resources of Kids Helpline to offer valuable information to teens and young people to check and monitor their mental health and wellbeing. Most importantly this new app is youth-driven, it has been designed with young people for young people.

“Supporting technology initiatives like the niggle app is an example of how yourtown’s Kids Helpline can offer safety-net options regardless of where in Australia the user is located. Online apps such as these make it possible for young people to access help in a way that is comfortable for them and without the stigma that they may feel when accessing traditional mental health support services.

“We think young people are going to love the confidentiality and convenience of this new mental health app.”

“Rigorous research over the past 3 years by an inter-disciplinary team of young people, counsellors, researchers, designers and mental health experts has created the powerful new niggle app. The evidence-based app was designed to suit teenagers and young people 13 to 25 years of age with the unique point of difference that ‘niggle by Kids Helpline’ had an initial pilot study that involved about 700 young people,” said Dr Oksana Zelenko, Director - Research Impact and Excellence, QUT.

Kids Helpline is a service of yourtown. Last financial year it was 80% funded by the yourtown Art Union, donations and corporate support. Federal and State Governments funded 20%.

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